Applying as homeless

This flowchart provides an overview of the steps the council will follow if you apply as for help as homeless.

You can get advice on homelessness and how to challenge a decision from Shelter's free* housing advice helpline 0808 800 4444, a local Shelter advice service or local Citizens Advice office, or by visiting https://england.shelter.org.uk/housing_advice

*Calls are free from UK landlines and main mobile networks.

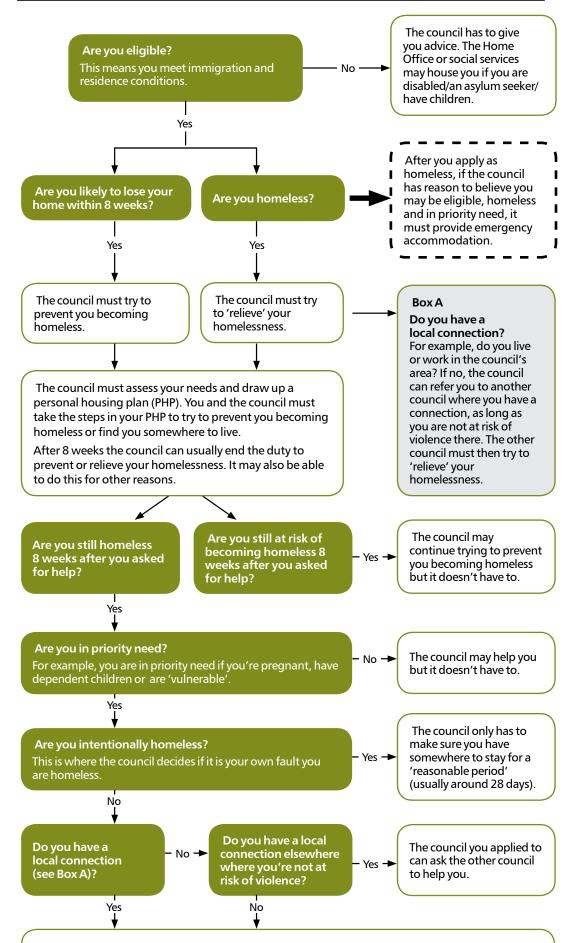






Note

Information contained in this factsheet is correct at the time of publication. Please check details before use.



The council you applied to must provide you with temporary housing until you can move into settled accommodation. Settled accommodation can be a private rented tenancy.